

Logistics

A new order management solution by Astreon

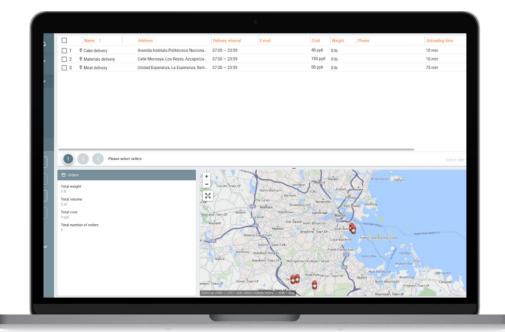




Logistics Overview

Logistics is designed to control all stages of the delivery services. This service helps to solve problems such as organizing transportation, optimizing transport processes and reducing costs.

Logistics consists of two applications - the web version and the mobile version.







Orders

Automatic orders distribution. Couriers always have detailed information on each delivery at their fingertips



Routes

Route control with diverse options for planning. Automatic creation of route sheets



Notifications

Notifications for customers about the order status, instructions for couriers



Reports

Automatic reports on completed orders



Who is this solution for?



DISPACHER

- Creates orders;
- Plans routes and monitors them;
- Keeps in touch with the courier via chat or by phone;
- Configures automatic notifications to customers about the order status.



COURIER

- Rejects/accepts orders;
- Has detailed information about the order at hand;
- Checks with the route;
- Communicates with the dispatcher via chat or by phone;
- Receives notifications



MANAGER

- Analyzes how couriers and dispatchers work based on delivery reports;
- Adjusts processes based on the information received

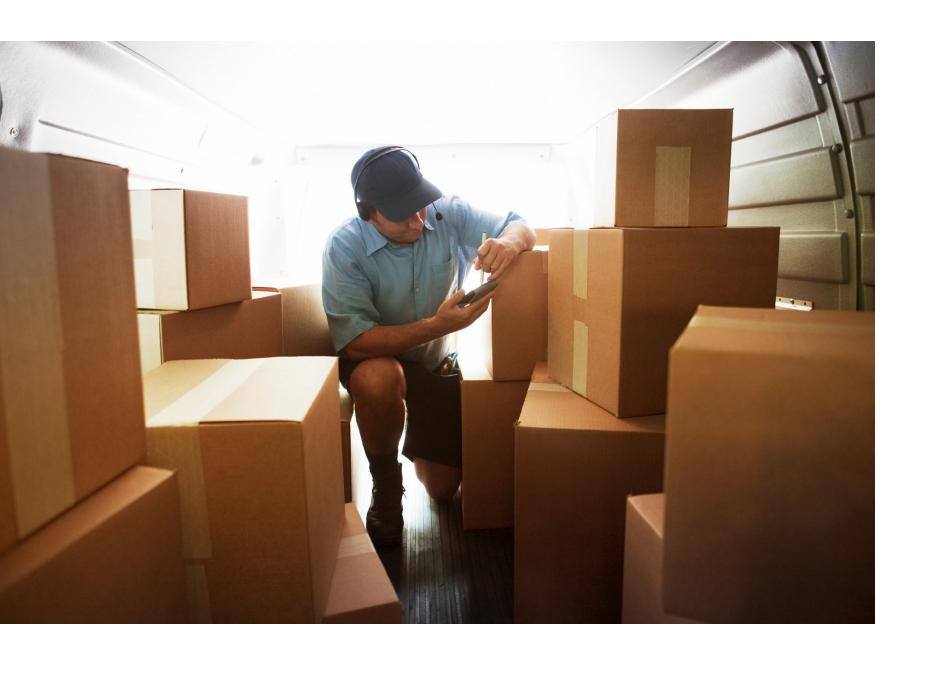


CUSTOMER

- Monitors the order status through automatic notifications;
- Receives orders on time



Scope of application





City Delivery

Efficiently distribute orders throughout the day taking into account the location of couriers



Online Shopping

Improve customer service with automated notifications and timely delivery



Distribution

Reduce transportation costs by maximizing vehicle occupancy and optimizing routes



How does Logistics change business?



Process Automation

Reduce mistakes in the work of dispatchers, couriers, and other staff with automatic order distribution, route sheets, notifications, and more

Personal Under Control

Control the entire delivery service. Use reports to analyze and improve the work of dispatchers and mobile workers

Saving Time and Money

Efficiently allocate fleet resources and deliver orders faster

Reduction of Fuel Costs

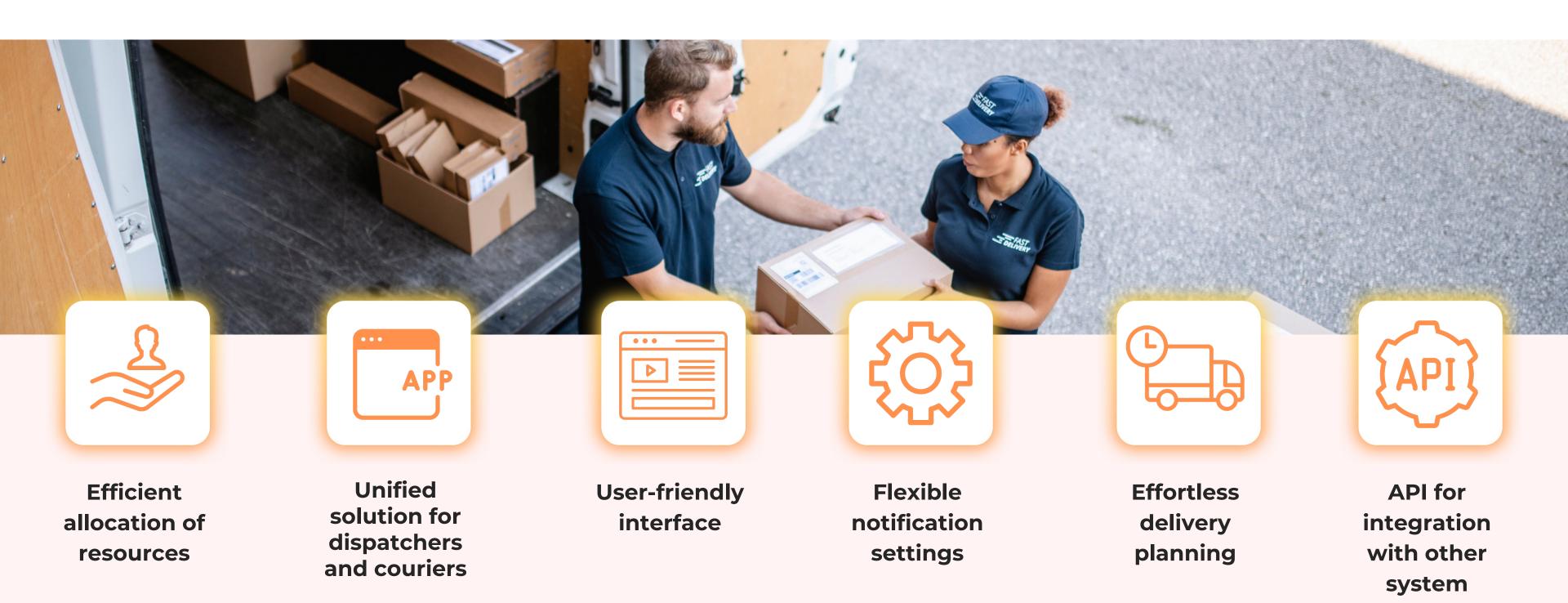
Save fuel by offering couriers the most optimal routes

Customer Service Improvement

Deliver orders on time; inform customers in advance about the delivery time; show in real-time the courier's location



Why Logistics?



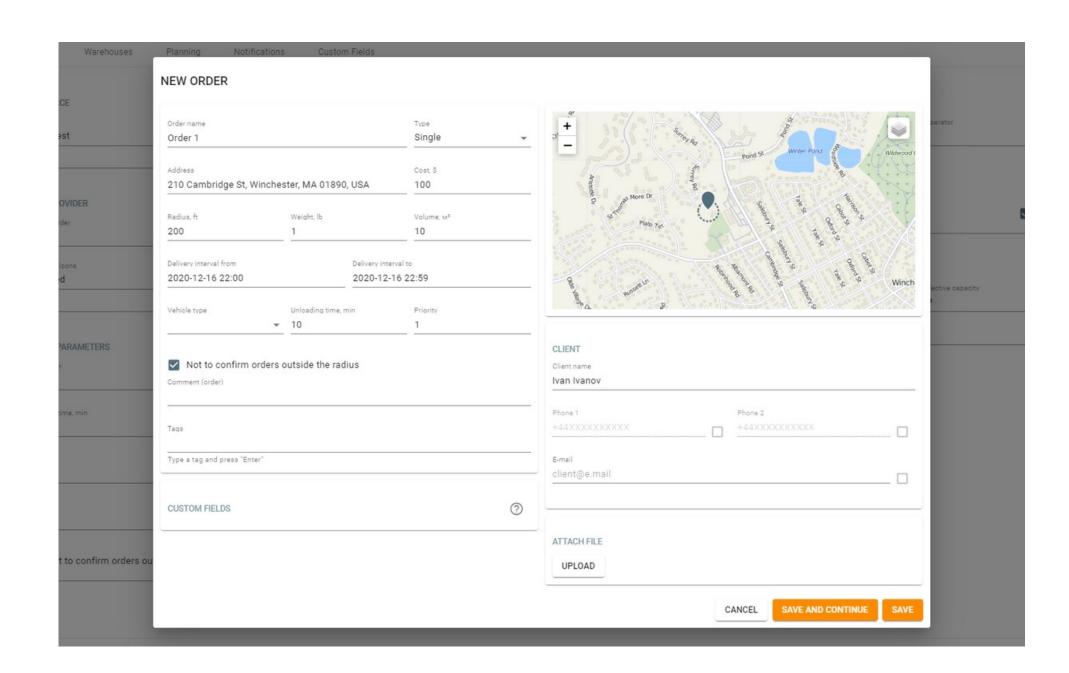


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Web app for dispatchers

1. ORDERS

- Create and import orders from other systems or via the API
- Enter details for every order: customer data, costs, cargo characteristics, unloading time, etc.
- Attach photos and PDF files to the order and view them
- Use a convenient search to find the required orders effortlessly



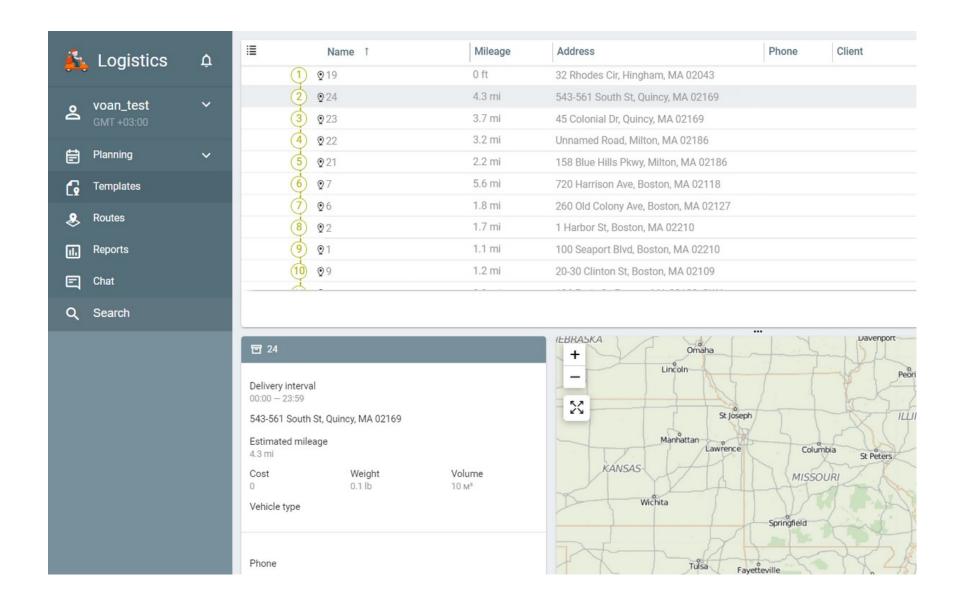






2. Delivery Planning

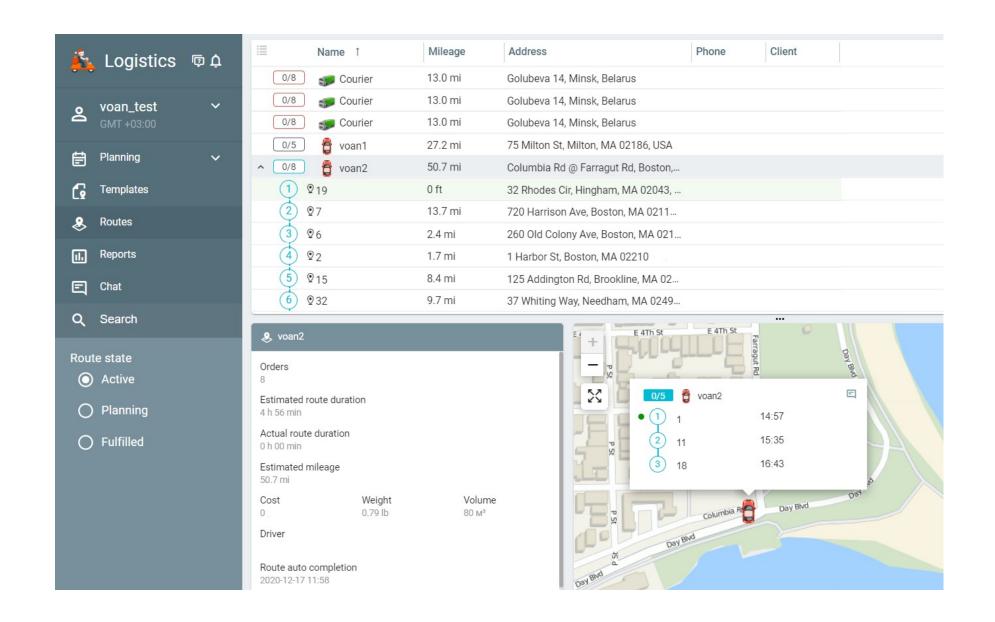
- Configure the system for various delivery scenarios: take into account the weight and volume of goods, the location of the vehicle, etc.
- Link vehicles and certain zones for better delivery planning
- Select orders on the map and in the order table, use the automatic distribution of orders for selected cars
- Edit routes: cancel orders, transfer them to another courier, change the execution sequence, etc.







- Track the routes execution on the map and in the table
- Monitor the order status
- Use automatically generated route Sheets
- Edit active routes: assign orders to other couriers, add new orders
- The information you need is always at hand: the route status filter will help you find and view all active, planned, and fulfilled routes

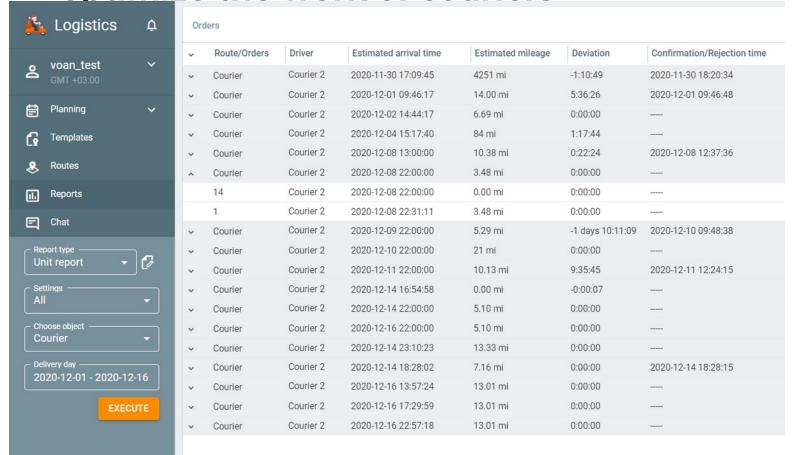


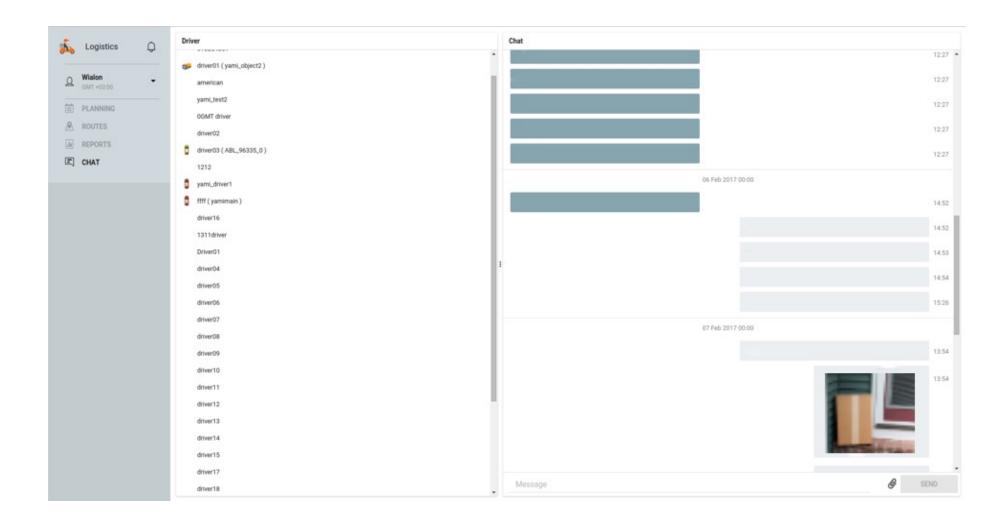


4. Reports and Notifications

 Get information about active, planned, and fulfilled routes in reports

Use information from reports to optimize the work of couriers



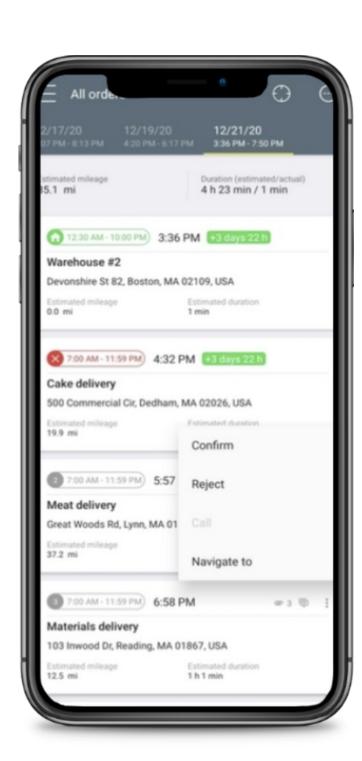


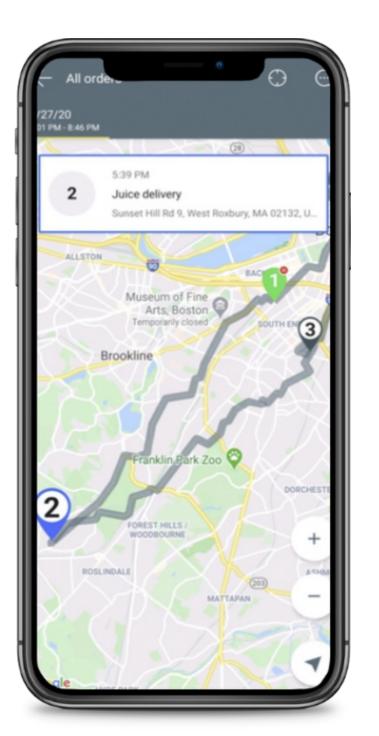
Discuss any issues with a driver on real-time

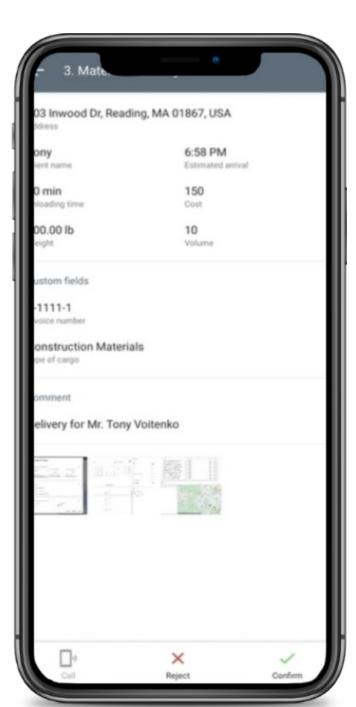




- Accept/reject orders
- Check the route
- View information about the order: your location, distance to the client, the route status, etc.
- Send photos and text messages to the dispatcher via chat
- Get notifications from the dispatcher about changes in the order
- Instantly contact the client using the call button









Results



The solution **quickly becomes a well-operating tool** due to the seamless integration with the existing systems through the API.



Dispatchers and couriers have **all the information** necessary for high-quality and fast delivery at their disposal.



Happy customers receive orders on time.



Efficient vehicle distribution and route optimization **reduce fuel costs**.



Managers monitor and evaluate the work of employees. By analyzing the reports, they can understand what adjustments the processes require.





CONTACT US

Connect with us today to find out more about how Astreon can benefit your business.



Thank you!

WE CAN'T WAIT TO WORK WITH YOU.

